

JoomION Withdrawal – Standalone

Module + system plugin · The statutory EU withdrawal button (Joomla 5/6)

1. Overview

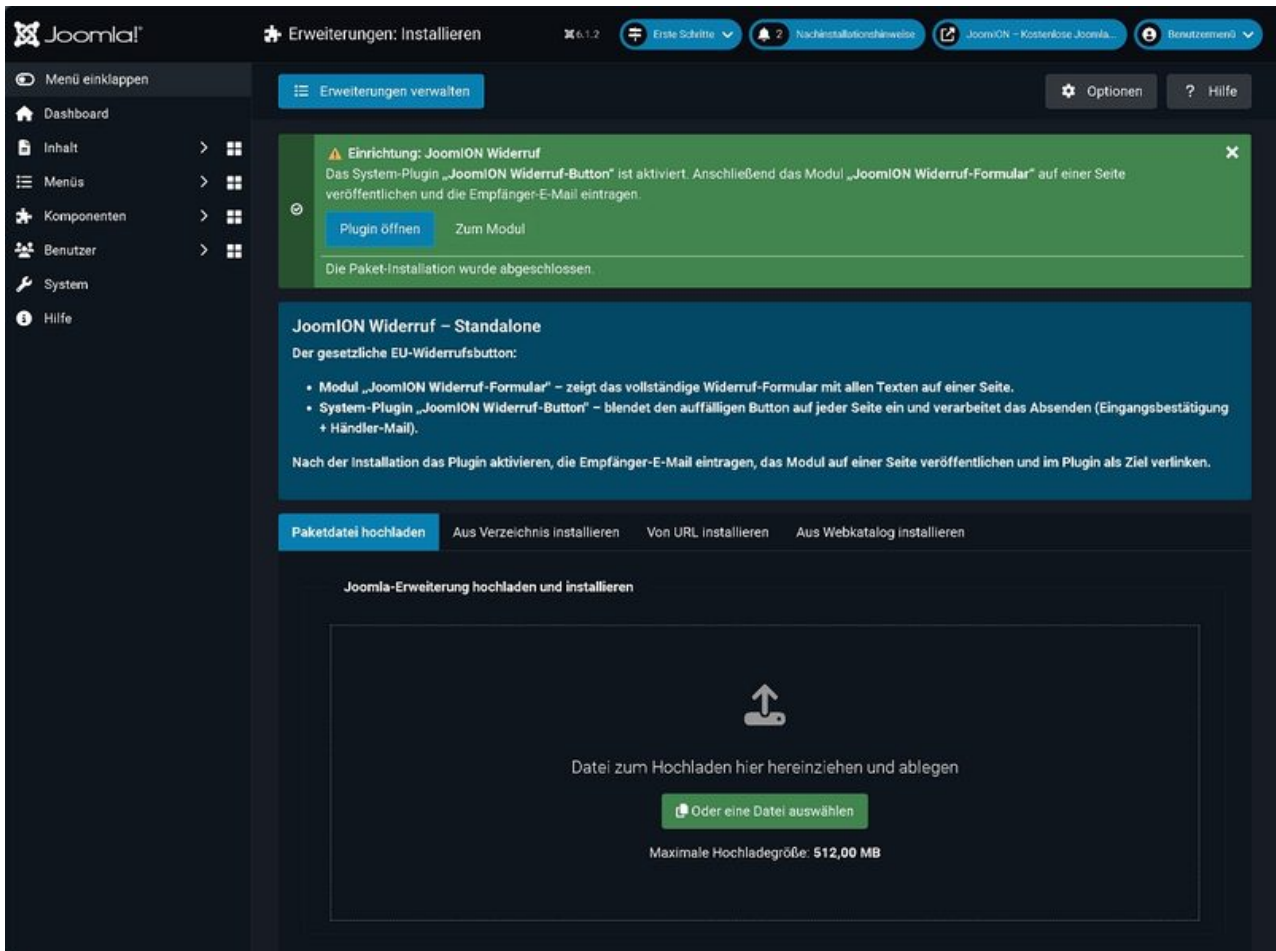
The standalone package brings the legally required **withdrawal button** (mandatory for online shops from 19 June 2026) to every page. It consists of two parts:

- **Module "JoomION Withdrawal Form"** – the content source: recipient e-mail, withdrawal period, button label, intro text, withdrawal instructions, model form and the e-mail texts that are sent out.
- **System plugin "JoomION Withdrawal Button"** – the display/sending engine: shows the prominent red button on every page, opens the module as an overlay and processes the submission (acknowledgement of receipt + merchant e-mail).

You install **one** package; both parts work together. You maintain all content in the module; the plugin reads it automatically and only takes care of appearance (colour/position) and sending.

2. Installation

- 1 Upload the package `pkg_joomion_widerruf` via *System → Install → Extensions*.
- 2 The module `mod_joomion_widerruf` and the plugin `plg_system_joomionwiderruf` are installed.



Success message after the package installation with direct buttons to the plugin and module

3. Setup (step by step)

- 1 **Enable the plugin:** *System → Plugins* → enable "System – JoomIION Withdrawal Button".
- 2 **Publish the module:** *Content → Site Modules → New* → create "JoomIION Withdrawal Form" and set it to **Published**. A fixed **position is not needed** – the plugin opens the form as an overlay.
- 3 **Enter the recipient e-mail** in the module – incoming withdrawals are reported there.

Whether the plugin is running is shown by a **coloured status strip** at the top of the module configuration (green = active, red = inactive/not installed) with a direct link to the plugin.

4. How the button appears

As soon as the plugin is active and the module is published, a prominent button ("Withdraw from contract") floats on **every** frontend page. A click opens the form as an **overlay** – no menu item, no template position required. After submitting, the overlay opens again and shows the confirmation.

5. Module options

Field	Meaning
Recipient e-mail (merchant)	Address for incoming withdrawals. Empty = the site's global sender address.
Withdrawal period (days)	Shown in the introduction (default 14).
Button label	Text of the form's submit button AND of the floating button on every page (colour/position are set in the plugin).
Intro text	Text above the form. Empty = default text with the period.
Withdrawal instructions / model withdrawal form	Editor fields, collapsible below the form. Empty = bundled default texts.

Speichern
Speichern & Schließen
Schließen

Inline-Hilfe umschalten
Hilfe

JoomION Widerruf-Formular

Zeigt das vollständige Widerruf-Formular (EU-Widerruf) als Seiteninhalt. Das Absenden verarbeitet das System-Plugin „JoomION Widerruf-Button“.

JoomION
JoomION Widerruf-Formular (Modul)
Modul-Version 1.0.16 • Paket-Version 1.0.25 • Joomla 5 & 6
Seite öffnet in neuem Fenster

Widerruf-Button-Plugin aktiv
Ohne aktives Plugin erscheint kein Button und das Absenden funktioniert nicht.
Plugin öffnen

Wichtig: System-Plugin aktivieren

Das Absenden des Formulars und der schwebende Button auf allen Seiten kommen vom System-Plugin „JoomION Widerruf-Button“. Bitte dieses Plugin aktivieren. Die Empfänger-E-Mail tragen Sie unten in diesem Modul ein. Farbe und Position des schwebenden Buttons stellen Sie im Plugin ein.

Empfänger-E-Mail (Händler)

Widerrufsfrist (Tage)

Button-Beschriftung

Einleitungstext

Bearbeiten
Einfügen
Ansicht
Format
Tabelle
Werkzeuge

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☷
Absatz
...

p 0 Wörter

Editor an/aus

Titel anzeigen
☒ Anzeigen

Position

Status

Veröffentlichung starten

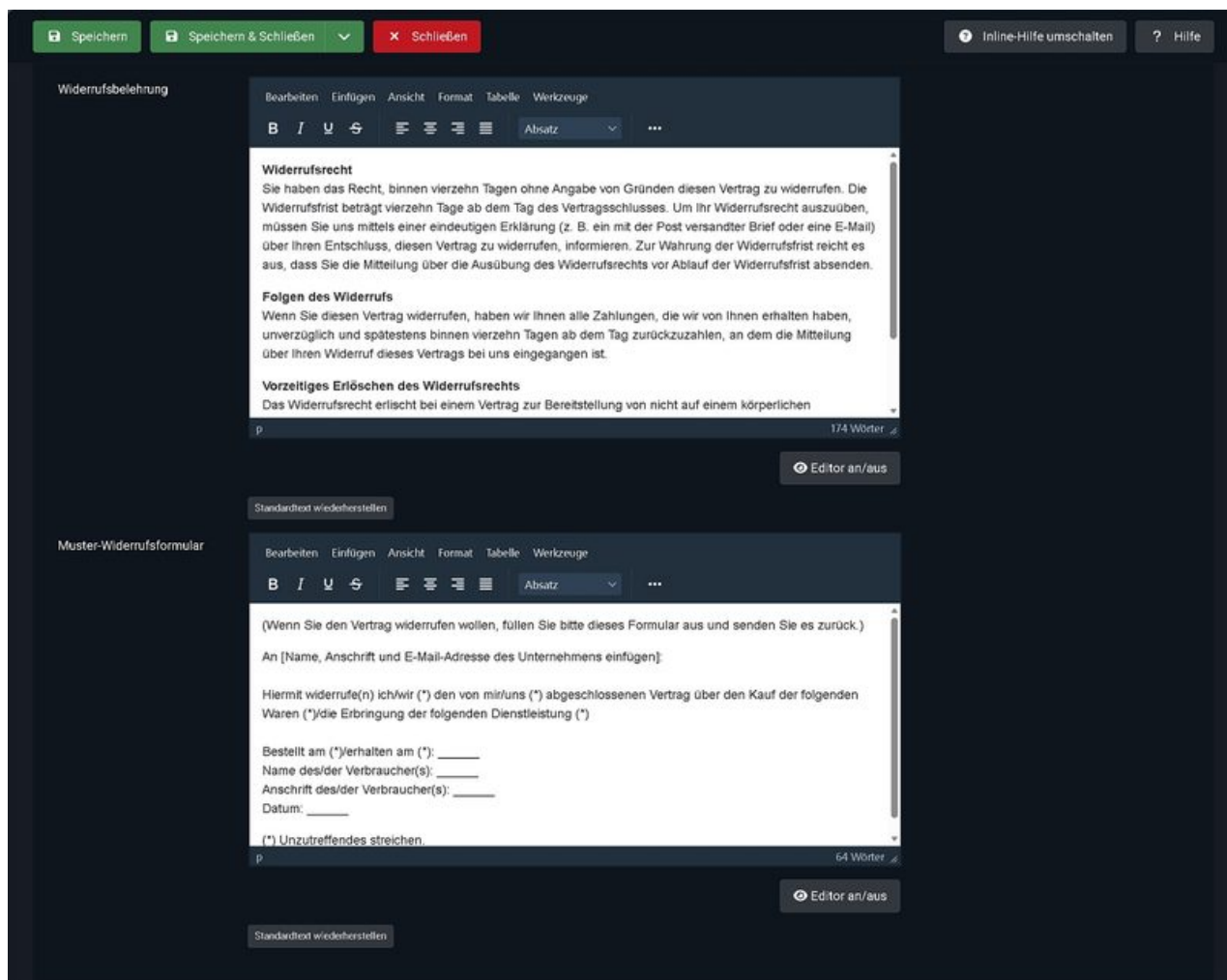
Veröffentlichung beenden

Zugriffsebene

Reihenfolge

Notiz

Module configuration: recipient e-mail, withdrawal period, button label, intro text



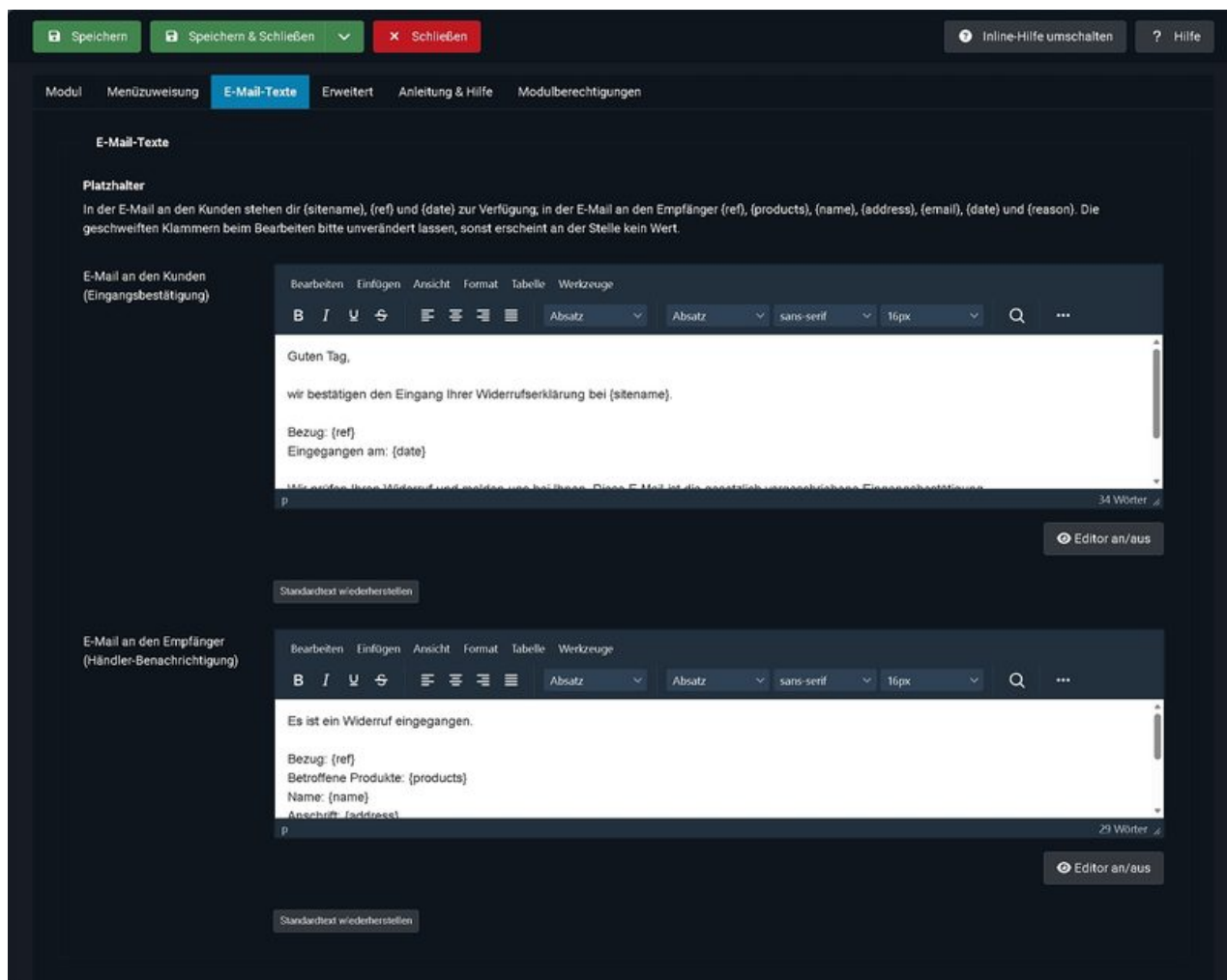
Withdrawal instructions and model withdrawal form in the editor, each with a "Restore default text" button

6. Customising the e-mail texts

In the module tab **"Email texts"** you edit the **e-mail to the customer** (acknowledgement) and the **e-mail to the recipient** (merchant notification) in the editor – each with a **"Restore default text"** button.

Placeholder	Available in
<code>{sitename}</code> , <code>{ref}</code> , <code>{date}</code>	E-mail to the customer
<code>{ref}</code> , <code>{products}</code> , <code>{name}</code> , <code>{address}</code> , <code>{email}</code> , <code>{date}</code> , <code>{reason}</code>	E-mail to the recipient

Please leave the curly braces unchanged when editing – they are automatically replaced with the matching values when the e-mail is sent. Leaving a field empty keeps using the bundled default text.

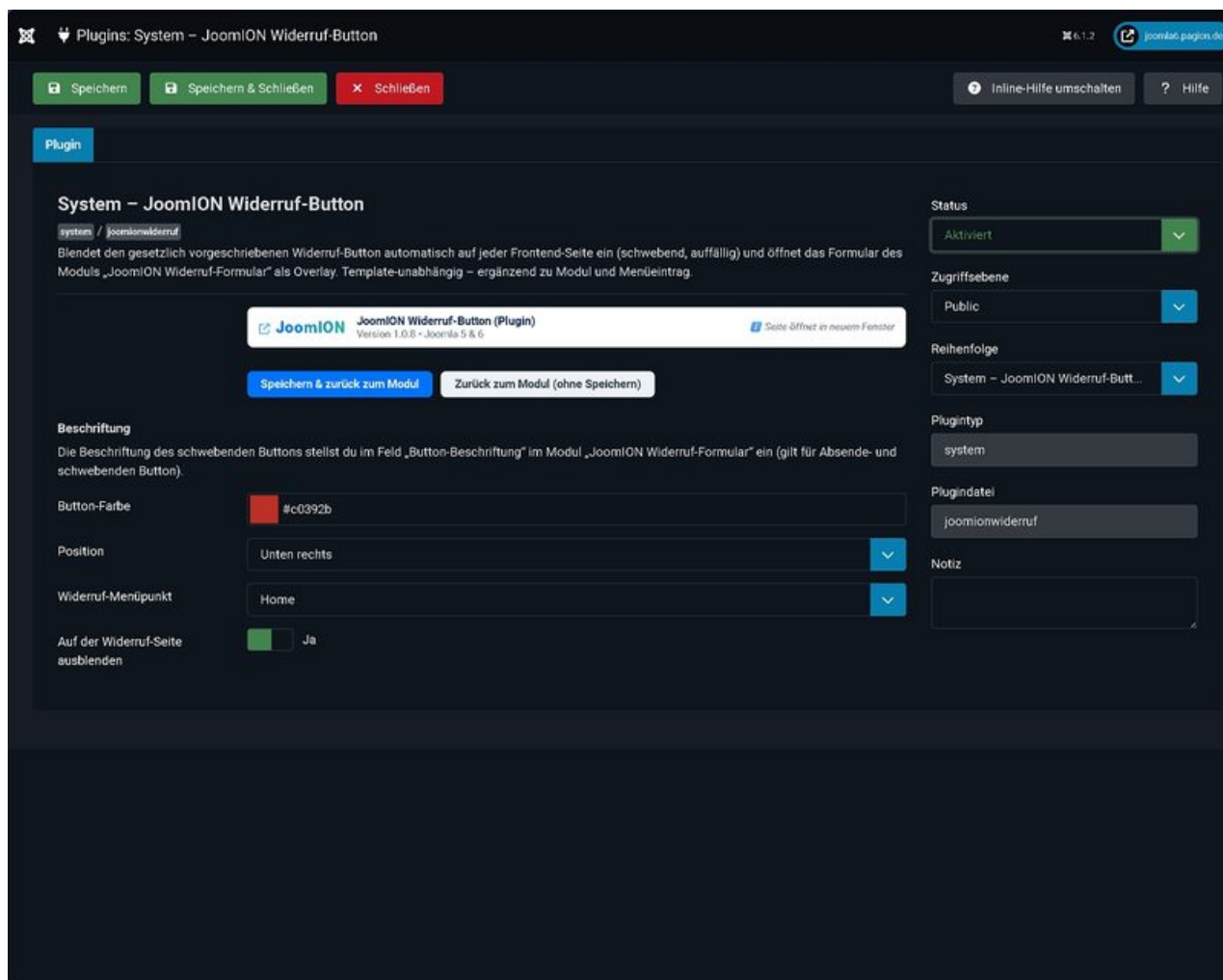


The "Email texts" tab with the placeholder note and both mail templates

7. Plugin options

Field	Meaning
Button colour / position	Appearance and screen corner of the floating button.
Withdrawal menu item	Target menu item, used if no published module instance is found automatically.
Hide on the withdrawal page	Avoids duplication if you use a dedicated withdrawal page.

The button label is NO LONGER set in the plugin – it comes from the module field mentioned above.



Plugin configuration: button colour, position, withdrawal menu item

8. The form (customer view)

- **Order/invoice number** + optional **product list** (one product per line – for collective invoices, when not all products are being withdrawn).
- **E-mail address** of the order.
- **Name + address:** company (optional), first name, last name, street, house number, postal code, city (mandatory).
- **Mandatory checkbox** for the unambiguous declaration of withdrawal, then the **"Send withdrawal"** button.

All mandatory fields are checked both in the browser and server-side.

9. After submitting / e-mails

- **Customer:** immediate **acknowledgement of receipt** by e-mail (legally required).
- **Merchant:** notification with reference, affected products, name/address, e-mail and reason.
- The form then shows a **confirmation page**.

The timestamp in both e-mails uses the **time zone configured in Joomla**, not the server's UTC time.

10. Backend status

At the top of the module and plugin configuration, the JoomION bar shows the module/plugin version **and additionally the package version**. A coloured strip in the module also shows whether the plugin is **active**

(green) or inactive/not installed (red) – including a **direct link** to the plugin.

11. License

This extension is free software licensed under the **GNU General Public License, version 2 or later (GPL v2+)**. No license key, no activation, no usage restriction. The same note is shown in the backend under *Guide & Help* in the module.

12. Legal note

The bundled default texts (withdrawal instructions, model withdrawal form, e-mail texts) are **templates** and do not replace legal advice. Please have them reviewed and add your company details before going live. The withdrawal button does **not** replace the withdrawal instructions in your mandatory information.